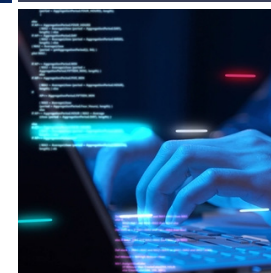
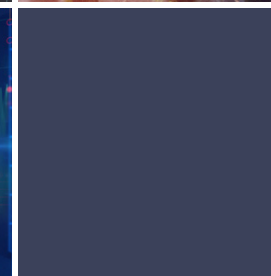
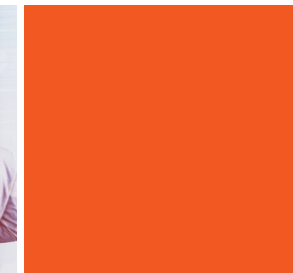
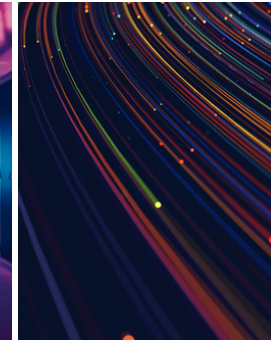




MANAGED SERVICES

Our Managed Services Offering is structured to extract value through process automation and optimisation across the entire value chain.



Analytics



IoT



Cloud



DevOps



Blockchain

Managed Services Offerings



APPLICATION MANAGED SERVICES

Full lifecycle application management services (AMS), from strategy through build, operate, and innovate, with deep industry specific capabilities in managing, maintaining, and continuously innovating application platforms to achieve business results.

- ▶ Application managed services
- ▶ Enterprise integration services
- ▶ Testing as a service
- ▶ Software as a service
- ▶ Service aggregation
- ▶ Managed infrastructure technical services



MANAGED SERVICES ADVISORY

Support in selecting the appropriate services model, defining a suitable target state operating model considering insourced, co-sourced and outsource models. Conduct system health checks and fix operational service problems.

- ▶ Operate strategy
- ▶ Value level management
- ▶ System health check assessments
- ▶ Outsource management
- ▶ Sustainment lab
- ▶ Application management maturity assessments



FLEXIBLE RESOURCE MANAGEMENT

Augment capacity by identifying and pre-screening suitable candidates through either permanent placements or contract models.

- ▶ Contract placements
- ▶ Permanent placements
- ▶ Recruitment process outsourcing



DIGITAL PROCESS SERVICES

Provide end-to-end project support and assurance services via Managed PMO's, Digitising and managing contracts via Contract Management as a Service. Customer billing outsourcing including platforms and solution.

- ▶ Managed PMO and VMO
- ▶ Contract management as a service
- ▶ Managed business process



MANAGED DIGITAL SOLUTIONS

IoT, Managed Industry Solutions, Platform Management, Smart Facilities. Deployment and management of solutions that connect to and capture data from IoT endpoints.

- ▶ Managed industry solutions
- ▶ IoT platform management
- ▶ Robotics services
- ▶ Smart operations



DELIVERY CENTRE

Is a centralised function providing offsite design, development and testing services across our technology projects.

- ▶ Scaled delivery and scaled support

Core Managed Service Pillars

People

Today's business requires a diverse set of skills and knowledge, to develop, test, deliver, deploy and operate different technology solutions.

We have a broad bench of Consultants, many certified in multiple technologies. Our deep bench strength can accommodate most needs.

We do not use subcontractors. Everyone is an employee of TekTree Software. That gives you consistency in delivery and knowledge.

You need. We Deliver. We manage the work. Our Clients need only to coordinate with a single point of contact.

Process

Our Processes can be tailored to fit your needs.

We recognize that many industries have compliance, contractual and regulatory obligations that must be satisfied. We will ensure these obligations are met.

Our robust processes manage complexity on behalf of Clients to create a positive client experience.

Our processes are built upon our expertise, knowledge and technologies which leads to innovative solutions and results in easily accessible services.

Technology

We have a large ecosystems of Partners with most of the technology leaders.

Our Consultants are always learning, always growing their technology capabilities.

Our Developers and Engineers are actively involved with open communities to stay at the edge of new developments, ideas and experiments.

We are fully committed to keep our solutions simple, updated to the latest technology solutions and design requirements.

We will keep your data and systems secure.

Service Deliverables

- ▶ 24/7 Preventive and Proactive Monitoring
- ▶ Availability and Capacity Management
- ▶ Improved Performance and Business Service
- ▶ Service Level Management
- ▶ Change Management
- ▶ Domain Expertise with Global Standards and Processes
- ▶ Reduce IT Management and Administration Costs
- ▶ Maximum Flexibility with Selective Outsourcing Services

While it's impossible to predict exactly what the Fourth Industrial Revolution will bring, we do know that the fusion of technologies will inevitably change the way we live, work and relate to the world around us.

As technologies like artificial intelligence (AI), robotics and machine learning become increasingly sophisticated, it would be easy to imagine that people will inevitably become less important in the workplace. At TekTree, we believe that as technology redefines how companies do business, the people within them actually become more crucial.

The challenge, however, is finding the right candidates that will not only fulfil the clearly defined roles of today but who will also be able to adapt and grow into the requirements of tomorrow's business landscape.

As part of a global network of skilled and talented professionals that are at the forefront of this technological revolution, Flexible Resources Management has the unique capabilities needed to find the right fit.

- ▶ With everything from Recruitment Process Outsourcing to permanent and contract recruitment service offerings, FRM is equipped to handle every aspect of the recruitment and resource management process, ensuring organisations have the human capital they need to achieve their goals
- ▶ We are able to source, match and provide clients with high-calibre, TekTree certified candidates

- ▶ FRM offers an expert resource team with a proven track record
- ▶ Significant database of transformation and non- transformation skills
- ▶ Established pool of the best technology specialists and niche project skills acquired over the past 13 years
- ▶ Our access to the global knowledge and intellectual property network of TekTree is invaluable
- ▶ Use of the latest internationally enabled AI and search tools and technology results in convenience and excellent value for money
- ▶ Candidates face a rigorous vetting and accreditation process and carry the backing of the TekTree brand
- ▶ Market leading SLAs regarding turn around time
- ▶ Access to newly qualified CA's and graduates that have undergone work readiness programmes and skills development
- ▶ Competitive fee structures

What we do



How we're different



Trends



Technology

AI, machine learning, deep analytics and big data are all tools that are making HR more efficient and cost effective. As a global firm that is leading the charge into the digital space, TekTree has access to the latest technological advancements, as well as the expertise to interpret results and add insight.

Branding for talent

The consumer journey is all about attracting and retaining customers. Now, corporations need to consider the employee journey too. Branding has never been more important in HR management and clients cannot ignore the importance of social media, developing the right corporate culture, and aligning external and internal messaging to create employee loyalty.

Room to grow



Flexible Resources Management (FRM)

Accessing a network of vast possibilities

Flexible Resources Management is a dynamic team of highly experienced resourcing consultants specialising in providing permanent, contractor and Recruitment Process Offering (RPO) services.

FRM serves multiple clients across various industries, focusing on all levels of IT, Supply Chain, Finance and Strategy related recruitment. Due to demand, FRM has expanded its services to include Recruitment Process Outsourcing as one of the TekTree Managed Services offerings as well as providing Global permanent staffing solutions.

FRM not only enjoys access to a vast network of some of the world's most talented and skilled candidates, it also benefits from TekTree's proprietary tools, technology and methodologies.

At FRM we firmly believe that providing our clients with the right human capital ensures that we can make an impact that matters beyond the balance sheet.